cyber[Report!]
Report and remove illegal content

Our Role

The Office of the Children's eSafety Commissioner's cyberReport team investigates complaints about offensive and illegal online content. We give priority to serious content such as child sex abuse material (CSAM).

How can cyber[Report!] help police?
CyberReport may be able to take action against illegal online content encountered by police in the course of their duties or investigations, including:

- CSAM and child exploitation material
- Material instructing or promoting in crime or violence
- Content that advocates terrorist acts.

We can also assist police in providing technical advice about the possible hosting and location of content and exchange information and intelligence where required.

How does cyber[Report!] take action?
If illegal content is hosted in Australia we refer the material to the appropriate state or territory police force before taking regulatory action.

Once notified by police that it is appropriate to proceed, we will issue a take-down notice, instructing the hosting provider to remove the content. Heavy fines apply if notices are not complied with. Since 2000 we have received 100% cooperation from industry.

What about overseas hosted content?
Illegal content hosted overseas is notified to the Australian Federal Police or INHOPE.

CyberReport is a long-standing member of INHOPE - the International Association of Internet Hotlines. INHOPE is a global network of 51 hotlines worldwide dedicated to eradicating CSAM from the internet. If CSAM is hosted in an INHOPE member country, we report the URL to that hotline for rapid law enforcement response and take-down. More than 90% of content is removed within three days. If content is not hosted by a member of INHOPE, we notify the Australian Federal Police who take action through INTERPOL.

[How to Report!]

You can report illegal online content to cyber[Report!] via our online complaint form at

esafety.gov.au/reportillegalcontent

Australian Government

Office of the Children's
eSafety Commissioner