eSafety Commissioner

What we do

The eSafety Commissioner (eSafety) is committed to empowering all Australians to have safer, more positive experiences online. eSafety was established in 2015 with a mandate to coordinate and lead the online safety efforts across government, industry and the not-for-profit community.

Who we are

eSafety is led by Commissioner Julie Inman Grant, who spent two decades in the high tech industry and who has also worked extensively across the Government and not-for-profit sector. eSafety harnessed the experience of professionals from a diverse range of sectors with the goal of empowering Australians to enjoy the positive benefits of the online world while helping them confidently manage and mitigate the risks.

Our approach

All our resources and services are underpinned by evidence-based research into internet use, online safety, e-security and related issues. We engage stakeholders with diverse experience and knowledge—including the Online Safety Consultative Working Group—to inform our work and the development of proactive strategies and solutions to keep Australians safer online.

Our citizen services

Cyberbullying reporting scheme

One of the major functions of eSafety involves operating a world-first reporting scheme to deal with serious cyberbullying affecting Australian children. We serve as a safety net for young people who have not been able to find a resolution through a social networks' reporting tools. By working closely with social media services, we help remove harmful material, achieving relief for young Australians and their families. esafety.gov.au/reportcyberbullying

Offensive and illegal content

Cyber Report is Australia's first line of defence against illegal online content. Taking reports from members of the Australian public and law enforcement Cyber Report analyses and prioritises take-down of child sexual abuse material (CSAM). Cyber Report supports the work of Federal, State and Territory police, while also assisting the global effort to remove CSAM through the International Association of Internet Hotlines (INHOPE.org).

Key to its success is close collaboration with internet, technology and payment industries and law enforcement. esafety.gov.au/reportillegalcontent

Image-based abuse portal and reporting tool

eSafety is taking a lead on tackling image-based abuse in Australia. Our online image-based abuse portal provides tangible support for Australians who have had their intimate images or videos shared without their consent. The portal delivers practical advice and resources to help victims manage the impacts of image-based abuse including information on how to report images and request takedowns, a reporting tool and quick links to support services. esafety.gov.au/iba

Other resources and programs

eSafety provides audience-specific content to help educate a broad range of Australians, including:

- Young people, through Young & eSafe, our youth-oriented platform is designed to engage and empower young people to take control of their online experiences. esafety.gov.au/youngandesafe
  Our award-winning educational resource Rewrite Your Story provides real life stories, advice and support for young people to navigate their lives online. esafety.gov.au/rys

- Teachers, with our range of school-based educational resources and programs to assist teachers in guiding students to become responsible digital citizens.

- Parents, through our online resource hub where parents and carers can learn about online risks, how to manage these risks, parental controls, and trending issues and technologies. esafety.gov.au/parents

- Women, through our eSafetyWomen online portal women can learn to manage risks around technology-facilitated abuse by giving them the tools they need to protect themselves and be more confident online. esafety.gov.au/women

- Older Australians, through a new online portal—Be Connected—designed to increase the digital skills, confidence and safety of those with limited digital literacy. beconnected.esafety.gov.au

- Community groups, with our Outreach Program we're promoting online safety and building digital citizenship skills in classrooms, frontline services and a diverse range of community groups across Australia. esafety.gov.au/outreach

- Women Influencing Tech Spaces (WITS) is one initiative designed to protect and promote women's voices online. Drawing upon the stories, skills and strategies of women for combatting cyber abuse, WITS gives women the psychological armour to interact online with impact and confidence. esafety.gov.au/wits

How to reach us

General enquiries: **enquiries@esafety.gov.au**
Subscribe: **esafety.gov.au/subscribe**

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Australian Government

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