

The eSafety Commissioner (eSafety) coordinates and leads the online safety efforts of government, industry and the not-for-profit community. This includes identifying and removing illegal online content. Through Cyber Report, eSafety investigates complaints from Australian residents and law enforcement agencies about offensive and illegal online content.

Cyber Report for illegal content

Cyber Report is a crucial part of Australia's response to illegal online content. Taking reports from members of the Australian public and law enforcement, the team seeks out, analyses and prioritises take-down of child sexual abuse material (CSAM).

Cyber Report supports the work of Federal, State and Territory police, while also assisting the global effort to remove CSAM through our long standing membership of the International Association of Internet Hotlines (INHOPE). INHOPE is a network of 48 organisations around the world that are dedicated to the rapid removal of CSAM. Find out more about how INHOPE works to combat CSAM at [INHOPE.org](https://www.inhope.org).

How does eSafety take action?

The process followed and actions taken by Cyber Report vary depending on the seriousness of the content and where the content is located.

If CSAM is hosted in Australia, the team may issue a take-down notice requiring the host to remove the content or face significant fines. However, the team always consults police first to ensure investigations are not prejudiced.

If CSAM is believed to be hosted in an INHOPE member country, the relevant URL is reported to that hotline for rapid law enforcement response and take-down. Content is typically removed within three days.

Anyone who encounters CSAM online is asked to please report it via our online content complaint form. [esafety.gov.au/reportillegalcontent](https://www.esafety.gov.au/reportillegalcontent)

Reports can be made anonymously.

Where to go for help?

Triple Zero

In a life-threatening and time-critical situation, call Triple Zero (000).

Crime Stoppers

If you are concerned about criminal activity—including online paedophile activity—contact your local police or call Crime Stoppers toll free on 1800 333 000.

Lifeline

Lifeline provides Australians experiencing a personal crisis with access to support and suicide prevention services 24 hours a day, seven days a week. You can contact them on 13 11 14.

How to reach us

General enquiries: enquiries@esafety.gov.au
Subscribe: [esafety.gov.au/subscribe](https://www.esafety.gov.au/subscribe)

Social media: twitter.com/esafetyoffice
Media enquiries: media@esafety.gov.au