

----- Original Message -----

**From:** eSafety Hotline

**Received:** Mon Oct 14 2013 08:57:14 GMT+1100 (Australian Eastern Daylight Time)

**To:** [REDACTED]

**Subject:** Your complaint to the ACMA: [REDACTED]

**Complaint Reference:** [REDACTED]  
**ACMA Reference:** [REDACTED]

Dear [REDACTED],

I refer to the complaint that you lodged with the Australian Communications and Media Authority (the ACMA) on 30 August 2013 about certain online content.

The ACMA Hotline has investigated your complaint. As part of the investigation, the ACMA applied to the Australian Classification Board for formal classification of the content under the National Classification Scheme that also applies to films, DVDs and computer games.

The Classification Board classified the content R 18+.

The content is therefore prohibited content, in accordance with Australian law (specifically, clause 20 of Schedule 7 to the Broadcasting Services Act 1992).

It was also found that the content is hosted outside of Australia.

In these circumstances, the ACMA is required by law to take the following actions under Australian law (in line with the requirements detailed in Schedule 5 to the Broadcasting Services Act 1992):

- Notify the content to Internet Industry Association (IIA) accredited optional end-user filters.

Appeal

Decisions of the Classification Board may be reviewed by the Classification Review Board under certain circumstances. Information about seeking a review of a classification decision is available from here: [www.classification.gov.au](http://www.classification.gov.au)

Further Information

If you are interested in more information about the ACMA Hotline and the ACMA's role regarding prohibited online content - including what is likely to be prohibited - it is available here: [www.acma.gov.au/hotline](http://www.acma.gov.au/hotline)

If you are interested in more information about the National Classification Scheme and the classification criteria it can be found here: [www.classification.gov.au/Information](http://www.classification.gov.au/Information)

The Internet Industry Content Services Code of Practice and information concerning accredited optional end-user filters can be found at the IIA website: [www.ia.net.au](http://www.ia.net.au)

The ACMA is a member of INHOPE - the International Association of Internet Hotlines. The mission of INHOPE is to make the internet safer by ensuring swift action is taken around the world in response to reports of illegal content. If you are interested in more information about INHOPE it can be found here: [www.inhope.org](http://www.inhope.org)

Thank you for bringing this matter to the ACMA's attention.

ACMA Hotline

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**Australian Communications and Media Authority**

E [online@acma.gov.au](mailto:online@acma.gov.au) | [www.acma.gov.au/hotline](http://www.acma.gov.au/hotline)

*The ACMA is a member of the International Association of Internet Hotlines (INHOPE) [www.inhope.org](http://www.inhope.org)*