Trusted eSafetyProvider
program

Information for applicants

esafety.gov.au

What is the Trusted eSafety Provider program?

The Trusted eSafety Provider program is a key part of the eSafety Commissioner's national leadership role in online safety education.

Through the Trusted eSafety Provider program, eSafety endorses and works with providers of quality online safety education programs to schools and other audiences around Australia.

To be endorsed as a Trusted eSafety Provider, you will need to demonstrate suitable expertise and experience, an evidence-based approach to online safety education, and compliance with appropriate child safety, insurance, and other relevant requirements.

Trusted eSafety Providers are leaders in online safety education who play an important role in educating and empowering the public on online safety issues and raising awareness of how to seek help, including through eSafety.

Why should I apply to be a Trusted eSafety Provider?

- All Trusted eSafety Providers are promoted on **esafety.gov.au** with relevant information to help schools and other organisations find a suitable provider for their needs.

- eSafety encourages schools and other community organisations to look for the Trusted eSafety Provider 'tick' when seeking an external online safety education provider. Displaying the Trusted eSafety Provider logo tells potential clients you have met eSafety's standards for quality online safety education.

- As a Trusted eSafety Provider you will be a part of a professional network of diverse organisations that work in online safety education across Australia. Our community of practice provides a collaborative and collegiate environment to make connections, build networks and participate in professional development.

- The community of practice also gives members access to the latest online safety and related research, industry insights and trends – directly from eSafety and other subject matter experts in government, academia and the non-government sector. Providers also share their own insights, helping eSafety to understand emerging online safety trends and identify potential responses.

- Applying for endorsement as a Trusted eSafety Provider is a great opportunity to benchmark your online safety program against the eSafety Commissioner's **Best Practice Framework for Online Safety Education**. The process also involves reviewing your policies in other key areas such as child safety.

"The Trusted eSafety Provider Program provides a unique opportunity for organisations working in the growing field of online safety education to engage with eSafety and other providers.

These organisations play a crucial role in promoting safer and more positive online experiences in communities around Australia and the opportunity for us to connect through this program is enormously valuable."

Julie Inman Grant, eSafety Commissioner

♥ What do current providers say about the program?

> Love being part of this group. Everyone is so invested in making sure young people and the community have positive experiences online. Working together and sharing insights helps keep young people safer.

> We are proud to be endorsed as a Trusted eSafety Provider. This program makes such a difference for educators and students in getting trusted, quality and accurate information in their school incursions.

> Wonderful to be part of such a dynamic and collaborative group. The power lies in the diversity, different backgrounds, different perspectives [it] provides wonderful support to schools and organisations in keeping our kids safe online.

? Who can become a Trusted eSafety Provider?

Membership of the Trusted eSafety Provider program is open to Australian providers of online safety education programs to schools and other audiences, such as community organisations, sporting clubs and tertiary education institutions.

Trusted eSafety Providers come from a range of professional backgrounds and include sole traders, small-medium enterprises, non-government organisations and registered charities.

Providers of programs that deal exclusively with online safety, as well as those whose programs address online safety within a broader context or alongside related material (for example, mental health and wellbeing, or relationships and sexuality education), are eligible to apply. In this case, only the online safety components of the program can be endorsed by eSafety.

As part of the eligibility criteria, your online safety education program will need to be publicly accessible to a range of prospective clients, within your specified audience types and service area locations.

Applications will not be eligible if the program is only accessible for your organisation's internal use – such as providing your online safety education program to staff or volunteers working within your organisation.

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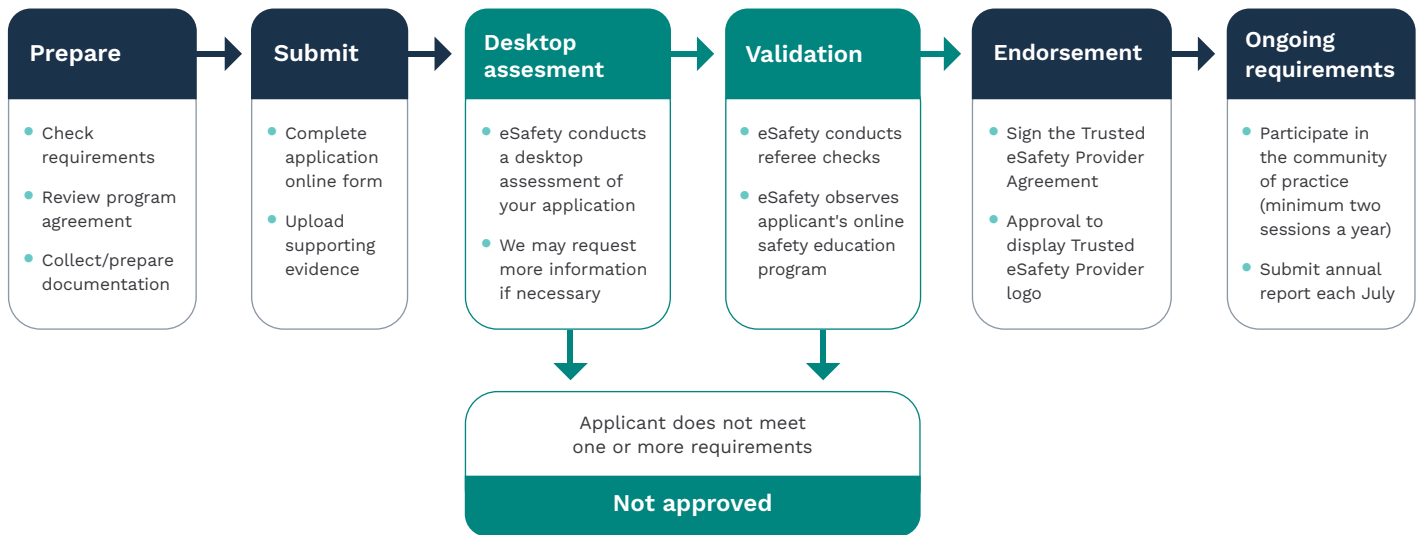
Trusted **eSafety**Provider program

✓ How do I become a Trusted eSafety Provider?

To be endorsed as a new Trusted eSafety Provider you will need to demonstrate that you meet each of the program requirements. The process involves an online application form, referee checks and program observation.

Successful applicants are then required to enter into a **Trusted eSafety Provider Agreement** with eSafety.

To maintain endorsement, Trusted eSafety Providers must participate in the community of practice and submit an annual report containing key program delivery numbers and providing assurance of ongoing compliance with all program requirements.

The steps to becoming a Trusted eSafety Provider are outlined in the following diagram.

Prepare	Submit	Desktop assesment	Validation	Endorsement	Ongoing requirements
• Check requirements • Review program agreement • Collect/prepare documentation	• Complete application online form • Upload supporting evidence	• eSafety conducts a desktop assessment of your application • We may request more information if necessary	• eSafety conducts referee checks • eSafety observes applicant's online safety education program	• Sign the Trusted eSafety Provider Agreement • Approval to display Trusted eSafety Provider logo	• Participate in the community of practice (minimum two sessions a year) • Submit annual report each July

Applicant does not meet one or more requirements

Not approved

Before starting an application, you should carefully review the program requirements and agreement and prepare all necessary information and supporting evidence.

If you have any questions about the requirements or processes, either before or during the application process, please contact **trustedproviders@esafety.gov.au**.

What are the requirements for endorsement?

Trusted eSafety Providers must demonstrate that they can deliver quality online safety education programs to Australians.

This includes having appropriate qualifications and experience and delivering programs that are evidence-based and aligned to the Best Practice Framework for Online Safety Education.

All Trusted eSafety Providers must also hold appropriate insurance cover and must comply with relevant safeguards for working with children. A summary of requirements is provided below.

Registration
- Must have an ABN or ACN

Program content
- A substantial focus on online safety
- Alignment with eSafety's **Best Practice Framework for Online Safety Education**
- Must include information about the eSafety Commissioner

Insurance
- $10 million public liability
- $5 million professional indemnity
- Workers compensation coverage

Child Safety
- Working with Children Checks
- Child safe policy aligned with the **National Principles for Child Safe Organisations** (or State and Territory equivalent)

Capability
- Demonstrated experience in online safety education
- Relevant qualifications
- Suitable staff recruitment, training and development procedures

Annual reporting
- Key program delivery and audience numbers
- Assurance of ongoing compliance with program requirements

Community of practice
- Participate in the program community of practice (minimum two sessions per year)

Where can I get more information?

More information is available on the **eSafety website**.

You can also contact the Trusted eSafety Provider program team at **trustedproviders@esafety.gov.au**.