

Dear TikTok,

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (**the Material**):

- <https://www.tiktok.com> s 47E(d), s 47F

In summary, the complaint involves:

s 47E(d), s 47F

We are writing to you as the Material may be in breach of your Community Guidelines:

- <https://www.tiktok.com/community-guidelines/en>

Specifically, it appears that the Material may breach of the following your Community Guidelines:

- Threatening or inciting others to doxx or blackmail someone, or to share or hack account information.
- Inciting others to harass a person, or promoting coordinated harassment, such as advocating for people to post comments with abusive language, or to maliciously report an account.

Requested action

This is *not* a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does *not* require you to remove the Material.

eSafety requests that you review the Material against your Community Guidelines and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at s 47E(d) @esafety.gov.au.

Kind regards,

Adult Cyber Abuse Team

Dear TikTok,

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) **(the Material)**:

- [https://www.tiktok.com/s 47E\(d\), s 47F](https://www.tiktok.com/s 47E(d), s 47F)

s 47E(d), s 47F

We are writing to you as the Material may be in breach of your community guidelines:

<https://www.tiktok.com/community-guidelines/en/safety-civility#7>.

Specifically, it appears that the Material may breach of the following your community guidelines:

- TikTok does not allow harassing, degrading, or bullying statements or behavior
- TikTok does not allow inciting others to harass a person, or promoting coordinated harassment

Requested action

This is *not* a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does *not* require you to remove the Material.

eSafety requests that you review the Material against your community guidelines and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at

s 47E(d) [@esafety.gov.au](https://www.esafety.gov.au).

Adult Cyber Abuse

E: s 47E(d) [@esafety.gov.au](https://www.esafety.gov.au)

----- Original Message -----

From: s 47E(d)

Received: Tue Mar 18 2025 10:37:37 GMT+1100 (Australian Eastern Daylight Time)

To: Snapchat

Subject: Australian eSafety Commissioner Complaint Alert NOT-2025-00271 [SEC=OFFICIAL:Sensitive] CRM:0180782

Dear Snap,

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about an account on your service, Snapchat with the username s 47E(d), s 47F

In summary, the complaint, s 47E(d), s 47F is concerned that the account is impersonating them s 47E
We are writing to you as the
account may be in breach of your terms of service (<https://www.snap.com/terms>).

Requested action

This is not a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does not require you to remove the Material.

eSafety requests that you review the Material against your terms of service and take such action(s), if any, as you consider appropriate. Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at
s 47E(d) [@esafety.gov.au](mailto:).

Kind regards,

Cyber Abuse Team
The eSafety Commissioner
W www.esafety.gov.au



eSafety Commissioner

Dear Meta

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (**the Material**):

[https://www.facebook.com/s 47E\(d\), s 47F](https://www.facebook.com/s 47E(d), s 47F)

s 47E(d), s 47F

In summary, complaint ACA-2025-0615294 is about some Facebook comments that threaten violence towards an Australian adult.

We are writing to you as the Material may be in breach of your Community Standards [Violence and incitement | Transparency Centre](#)

- Specifically, it appears that the Material may breach of the following your Community Standards: impersonate another person or entity by: *Threats of violence that could lead to serious injury (mid-severity violence)*.

Requested action

This is *not* a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does *not* require you to remove the Material.

eSafety requests that you review the Material against your Community Standards and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at
s 47E(d) [REDACTED] [@esafety.gov.au](mailto:[REDACTED]@esafety.gov.au).

Kind regards

Cyber Abuse Team
eSafety Commissioner

E s 47E(d) [REDACTED] [@esafety.gov.au](mailto:[REDACTED]@esafety.gov.au)
W www.esafety.gov.au

E-mail

Complaint Alert from Aust...


Owner

 s 22


Date Sent/Received20/03/2025 4:22 PM

E-mail

From

 Image Based Abuse

To

 Tik Tok

Cc

Bcc


Subject

Complaint Alert from Australia's eSafety Commissioner IBA-2025-0616237 CRM:0144900

Classification

[SEC=OFFICIAL:Sensitive]

Regarding

 IBA-2025-0616237

Dear TikTok,

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material.

For more information about us, please refer to our website - www.esafety.gov.au.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (the Material):

[https://www.tiktok.com/s 47E\(d\), s](https://www.tiktok.com/s 47E(d), s)

The complaint was referred to eSafety from the Australian Centre to Counter Child Exploitation which is led by the Australian Federal Police.

s 47E(d), s 47F

We are writing to you to review the account as the Material may be in breach of your Community Guidelines: <https://www.tiktok.com/community-guidelines/en/overview>

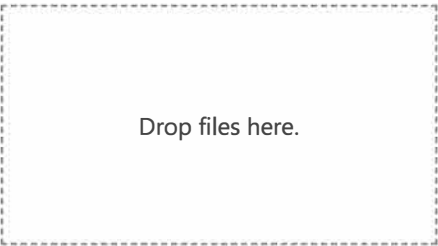
Specifically, it appears that the Material may breach the following in your Community Guidelines under Safety and Civility: <https://www.tiktok.com/community-guidelines/en/safety-civility>. Please refer to the subject Youth Sexual and Physical Abuse.

Requested action

This is *not* a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does *not* require you to remove the Material.

eSafety requests that you review the Material against your Community Guidelines and take such action(s), if any, as you consider appropriate.

Attachments



File Name	
No Attachment records found	
0 - 0 of 0 (0 selected)	Page 1

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us and reference our case number: IBA-2025-0616237.

Kind regards,

Image-Based Abuse Team
E s 47E(d) @esafety.gov.au
W www.esafety.gov.au/image-based-abuse



Type
General

Approval

Approval Comments

Approving Officer

Approval Date

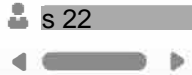
Escalating Officer

Status Reason	Sent
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E-mail

eSafety Commissioner - Co...

Owner



Date Sent/Received

2/04/2025 4:24 PM

E-mail

From

Image Based Abuse

To

Snapchat

Attachments

Cc

Bcc

Subject

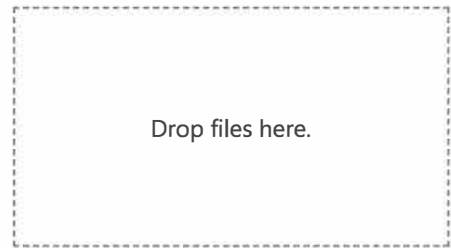
eSafety Commissioner - Complaint Alert RE: Snapchat account s 47E(d), s (IBA-2025-0619866) [SEC=OFFICIAL:Sensitive] CRM:0154316

Classification

[SEC=OFFICIAL:Sensitive]

Regarding

IBA-2025-0619866



Dear Snp Inc,

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint (eSafety reference **IBA-2025-0619866**) about material that appears to be provided on your service. The complaint is about material related to Snapchat account s 47E(d), s 47F (**the Material**).

s 47E(d), s 47F

File Name
No Attachment records found
0 - 0 of 0 (0 selected) Page 1

We are writing to you as the Material may be in breach of your Community Guidelines: <https://values.snap.com/policy/policy-community-guidelines>

Specifically, it appears that the Material may breach the following Community Guideline of:

Sexual Content: We prohibit any activity that involves sexual exploitation or abuse of a minor, including sharing child sexual exploitation or abuse imagery, grooming, or sexual extortion (sextortion), or the sexualization of children

Requested action

This is *not* a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does *not* require you to remove the Material.

eSafety requests that you review the Material against your Community Guideline and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably

practical.

If you have any questions or concerns, please feel free to contact us at
S 47E(d), s 47F @esafety.com.au.

Image-Based Abuse Team
Es 47E(d), s 47F @esafety.gov.au
W www.esafety.gov.au/image-based-abuse



Type
Removal contact with associated service

Approval

Approval Comments

Approving OfficerEscalating Officer

Approval Date

Status Reason	Sent
---------------	------

7490436054382680887

Submitted

X

Content takedown request

Created

Resolved/Closed

Mon Apr 07 2025 3:53:00 PM (GMT+10:00)

Details

Dear TikTok,

RE: NOT-2025-00366

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (the Material):

[https://www.tiktok.com/s 47E\(d\), s 47F](https://www.tiktok.com/s 47E(d), s 47F)

Attached are screenshots of the material being posted by the above account targeted at the S year-old child. s 47E(d), s 47F

We are writing to you as the Material may be in breach of your Policies

<https://www.tiktok.com/legal/page/us/terms-of-service/en>

<https://www.tiktok.com/community-guidelines/en>

Specifically, it appears that the Material may be in breach of the following Policies – Safety and Civility

<https://www.tiktok.com/community-guidelines/en/safety-civility#7>

Requested action

This is not a removal notice under the Online Safety Act 2021 (Cth) and eSafety does not require you to remove the Material.

eSafety requests that you review the Material against your Policies and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at s 47E(d) @eSafety.gov.au.

Kind regards,

Cyberbullying Team, eSafety Commissioner

E s 47E(d) @eSafety.gov.au

See less

ESC-2025-0617393 - e...ccount.pdf

Content to be reviewed

Export

All 1



3:53 PM
7/04/2025

NOT-2025-00371

General

Name

NOT-2025-00371

Owner

 s 22

Record Status

Finalised

Notice Type

Complaint Alert

Type

Informal e.g. ToS breaches

Preservation expiry date

Regarding

Approval

Complaint

 ESC-2025-0619356

Date Sent

8/04/2025 1:24 PM

Due Date

9/04/2025 1:24 PM

Method Sent

Email

Delivery Id

14539622

Title: 8-4-2025, 1.25pm - We sent a complaint alert to Meta

Dear Instagram, The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website. We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (the Material): [https://www.instagram.com/s 47E\(d\), s 47F](https://www.instagram.com/s 47E(d), s 47F) and specifically: [https://www.instagram.com/s 47E\(d\), s 47F](https://www.instagram.com/s 47E(d), s 47F)

 We are writing to you as the Material may be in breach of your Policies <https://help.instagram.com/termsofuse> <https://transparency.meta.com/en-gb/policies/community-standards/> Specifically, it appears that the Material may be in breach of the following Policies <https://transparency.meta.com/en-gb/policies/community-standards/bullying-harassment/> Requested action This is not a removal notice under the Online Safety Act 2021 (Cth) and eSafety does not require you to remove the Material. eSafety requests that you review the Material against your Policies and take such action(s), if any, as you consider appropriate. Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical. If you have any questions or concerns, please feel free to contact us at [s 47E\(d\)@eSafety.gov.au](mailto:s 47E(d)@eSafety.gov.au). Kind regards, Cyberbullying Team, eSafety Commissioner [s 47E\(d\)@eSafety.gov.au](mailto:s 47E(d)@eSafety.gov.au) s 22 8/04/2025 1:25 PM

Subjects

Provider

 Instagram

End User Contact

School

s 22

7491079102351334149 Submitted

Content takedown request

Created Resolved/Closed
Wed Apr 09 2025 9:55:42 AM (GMT+10:00)

Details

Dear TikTok,
RE: NOT-2025-00374 (ESC-2025-0623224)
The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.
We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (the Material):

- [https://www.tiktok.com/s 47E\(d\), s 47F](https://www.tiktok.com/s 47E(d), s 47F)
- [https://www.tiktok.com/s 47E\(d\), s 47F](https://www.tiktok.com/s 47E(d), s 47F)

s 47E(d), s 47F

The complainant has advised that the material is having an impact on the child's wellbeing. As one of the accounts are private, we are unable to confirm if material remains online. Attached is evidence of the material that was posted by the accounts.
We are writing to you as the Material may be in breach of your Policies
<https://www.tiktok.com/legal/page/us/terms-of-service/en>
<https://www.tiktok.com/community-guidelines/en>
Specifically, it appears that the Material may be in breach of the following Policies – Safety and Civility
<https://www.tiktok.com/community-guidelines/en/safety-civility#7>
Requested action
This is not a removal notice under the Online Safety Act 2021 (Cth) and eSafety does not require you to remove the Material.
eSafety requests that you review the Material against your Policies and take such action(s), if any, as you consider appropriate.
Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.
If you have any questions or concerns, please feel free to contact us at [s 47E\(d\)@eSafety.gov.au](mailto:s 47E(d)@eSafety.gov.au).

Kind regards,
Cyberbullying Team, eSafety Commissioner
E s 47E(d) @eSafety.gov.au

See less
ESC-2025-0623224 - evidence.docx

Content to be reviewed Export

All 2

- 1 User - Community Guidelines violation

[https://www.tiktok.com/s 47E\(d\), s 47F](https://www.tiktok.com/s 47E(d), s 47F)
- 2 User - Community Guidelines violation

[https://www.tiktok.com/s 47E\(d\), s 47F](https://www.tiktok.com/s 47E(d), s 47F)

Dear Instagram,

RE: NOT-2025-00381 (ESC-2025-0605277)

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (**the Material**):

<https://www.instagram.com> s 47E(d), s 47F

In summary, the complaint has reported that an impersonation account has been created of the child.
s 47E(d), s 47F

We are writing to you as the Material may be in breach of your Policies

<https://help.instagram.com/termsfuse> <https://transparency.meta.com/en-gb/policies/community-standards/>

Specifically, it appears that the Material may be in breach of the following Policies

<https://transparency.meta.com/en-gb/policies/community-standards/bullying-harassment/>

Requested action

This is *not* a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does *not* require you to remove the Material.

eSafety requests that you review the Material against your Policies and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at

s 47E(d), s @eSafety.gov.au.

Kind regards,

Cyberbullying Team, eSafety Commissioner

E s 47E(d) @eSafety.gov.au