



## A call to action for global technology and policy leaders

**In an increasingly digital world, young people are not just users of technology – we are creators, leaders, and changemakers within it. As youth ambassadors of the Global Online Safety Regulators Network, we have come together from around the globe to confront one of the most pressing challenges of our time: online safety.**

Digital technologies shape so much of our lives, from learning and connection to identity and activism. While we embrace these tools, we've also seen how quickly those spaces can turn harmful and too often it feels like young people are left to face this alone.

You have the power and the responsibility to change that.

We are calling on you to take concrete action to protect users and promote digital wellbeing. As those who shape these platforms, you have a responsibility to make them safe, inclusive and empowering, not just for us but for generations to come.

We know you have the resources, reach and expertise to do more, and we want to be a part of that process. Progress on online safety cannot happen without genuine collaboration with young people.

We recommend the following actions:

**1. Invest in targeted digital literacy initiatives:**

Delivered in partnership with schools, NGOs, and youth-led organisations, and co-designed with young people to reflect their lived experiences and evolving digital needs.

**2. Develop and promote accessible parent and educator toolkits:**

Co-create resources to help parents and teachers engage in informed, open conversations with young people about digital wellbeing and online safety.

**3. Make existing safety features more visible and easier to access:**

Increase awareness by promoting existing safety features such as content filters, reporting features and options to adjust or opt-out of recommender systems.

**4. Commit to transparency and accountability around safety efforts:**

Publish regular, publicly accessible reports detailing content moderation outcomes, including average resolution times and user satisfaction with reporting systems.

**5. Increase algorithmic transparency and user control:**

Provide clear explanations of how users can customise their feeds and limit data use. Clearly label AI-generated content and adopt a default opt-out model for AI-driven personalisation, allowing users to choose to opt-in.

These changes will not only support safer experiences but also foster more meaningful engagement and long-term trust in your platforms. Prioritising proactive education, accessible tools, and platform-level responsibility to address online harm will reduce the need for sweeping restrictions. So, it's not only the right and responsible thing to do – but a smart business decision.

We also want to be part of the solution. As young people with lived experiences navigating these environments, we are ready to work alongside you. We welcome the opportunity to join working groups or committees to co-design solutions that are grounded in the needs and realities of young people today.

It's time for digital platforms to step up, not just to protect us, but to partner with us in creating safer, smarter digital spaces.

We look forward to your leadership in action.

**Yours sincerely,**

**Abby, New Zealand; Aideen, Ireland; Ali, Ghana; Andre, New Zealand; Anisa, UK; Anna, Ireland; Anna, UK; Cosima, UK; Ellie, Australia; Favour, Nigeria; Georgina, Ghana; Grace, Australia; Ishita, Ireland; Lauren, Ireland; Liam, New Zealand; Meg, New Zealand; Minh, Australia; Sabina, Italy; Yuan-Ting, Taiwan.**

*The Global Online Safety Regulators Network's Youth Dialogues brought together 19 youth ambassadors from youth councils and civil society organisations around the world across three sessions in April and May 2025. This letter captures the group's key message developed within these sessions and with support from Australia's eSafety Commissioner.*

