

FORMAL WARNING

Under section 147 of the *Online Safety Act 2021* (Cth)

To: [REDACTED]

I am the eSafety Commissioner for the purposes of giving a formal warning under section 147 of the *Online Safety Act 2021* (Cth) (**the Act**).

I am satisfied that [REDACTED] as the provider of [REDACTED] (**the Services**) has contravened an industry standard registered under Part 9, Division 7 of the Act.


I give [REDACTED] this formal warning under section 147 of the Act.

Details of the contraventions

I am satisfied that:

- a. [REDACTED] is the provider of [REDACTED] (together the **Services**)
- b. The Services are designated internet services as defined in section 14(1) of the Act;
- c. The Services are each a high impact generative AI DIS as defined in 6(1) of the *Online Safety (Designated Internet Services – Class 1A and 1B Material) Industry Standard 2024 (DIS Standard)*;
- d. [REDACTED] has failed to comply with the following provisions of the DIS Standard in relation to each of the Services:
 - a. Section 22(2) because it does not have systems, processes and technologies which effectively deter and disrupt the generation of CSEM;
 - b. Section 22(3)(a) because it has not implemented systems, processes and technologies that prevent generative AI features from being used to generate outputs that contain CSEM;
 - c. Section 22(3)(g) because it has not ensured that the systems, processes and technologies implemented are able to detect automatically and take appropriate action in respect of child sexual abuse material in outputs; and
 - d. Sections 26(2)(a) and (b) because it has not made information required about the eSafety Commissioner accessible on the service to end-users in Australia.

Date: 2 September 2025



eSafety Commissioner