



15/08/2025

ColocaTel Inc.

By email and webform: [abuse@colocatel.com](mailto:abuse@colocatel.com)

<https://colocatel.com/customerpanel/submitticket.php?step=2&deptip=1>

Our Reference(s): INV-2025-02477, INV-2025-01282, INV-2025-02496

**Removal notice requiring you to cease hosting class 1 material from your service**

**(Under section 110 of the *Online Safety Act 2021* (Cth))**

I am a delegate of the eSafety Commissioner for the purposes of section 110 of the *Online Safety Act 2021* (Cth) (the **Act**).

Please see enclosed a removal notice given to you under section 110 of the Act (the **Notice**). The Notice requires you to take all reasonable steps to cease hosting class 1 material, specified in **Attachment A**, from your service **within 24 hours** after being given the Notice.

### **Background**

On 21 March 2025, 27 May 2025 and 28 May 2025, the eSafety Commissioner became aware of three publications hosted by your service, each of which depicts class 1 material, specifically material that advocates terrorism and has been or is likely to be classified Refused Classification (**RC**) by the Classification Board under the *Classification (Publications, Films and Computer Games) Act 1995* (Cth) (together, the **Material**).

The first publication (**§ 7(2)**) (**First Publication**) and the second publication (**§ 7(2)**) (**Second Publication**) depicts content that has previously been classified as RC by the Classification Board.

The third publication (**§ 7(2)**) (**Third Publication**) depicts material that is substantially the same as content that has previously been classified as RC by the Classification Board.

The Material is further described in **Attachment A** to the Notice.

### **Basis for giving the Notice**

I have formed the view that:

- the Material is provided on a designated internet service within the meaning of section 14 of the Act;

- the Material is or was or likely would be class 1 material within the meaning of section 106 of the Act;
- the Material can be accessed by end-users in Australia;
- the Material is not provided on an exempt service under section 110(1)(d) of the Act; and
- the Material is hosted by you, a hosting service within the meaning of section 17 of the Act.

On this basis, I have decided to give you the Notice.

### **Required Action**

Please email [s 47E\(d\) @esafety.gov.au](mailto:s 47E(d) @esafety.gov.au) once you have ceased hosting the Material in compliance with the Notice.

If you have any questions about the Notice, or if you require a longer period of time to comply, contact our office by email to [s 47E\(d\) @esafety.gov.au](mailto:s 47E(d) @esafety.gov.au) as soon as you receive this Notice.

### **Failure to comply**

Under section 111 of the Act, you must comply with a requirement under a removal notice given under section 110 of the Act to the extent that you are capable of doing so.

Failure to comply with the Notice may result in enforcement action, including the commencement of civil penalty proceedings for a civil penalty order of up to a maximum penalty of \$825,000 (AUD) for a single contravention by a body corporate.

Under section 93 of the *Regulatory Powers (Standard Provisions) Act 2014* (Cth), failure to comply with the Notice means that you commit a separate contravention of section 111 of the Act in respect of each day following the period specified for compliance with the Notice. This may attract additional penalties of up to \$825,000 (AUD) each day for a single contravention by a body corporate following the end of the period specified for compliance with the Notice.

### **Review Rights**

You have a right to seek an internal or external review of the decision to give you a removal notice.

An internal review is a review conducted by the eSafety Commissioner under eSafety's Internal Review Scheme. There is no fee associated with a request for an internal review.

An external review is a review conducted by the Administrative Review Tribunal (**ART**). The enclosed information sheet sets out your rights regarding the different review options available to you, as well as other options if you do not agree that the Notice should have been given to you.

Please note that you are required to comply with the Notice even if you have made an application for internal or external review, unless you receive notice that the eSafety Commissioner or the ART has decided otherwise.



**Manager, Illegal and Restricted Content  
Delegate of the eSafety Commissioner**

Attachments: Notice under section 110 of the Act  
Information Sheet

## REMOVAL NOTICE RELATING TO CLASS 1 MATERIAL GIVEN TO A HOSTING SERVICE PROVIDER

Under section 110 of the *Online Safety Act 2021* (Cth)

To: ColocaTel Inc.

By email and webform: [abuse@colocatel.com](mailto:abuse@colocatel.com)

<https://colocatel.com/customerpanel/submitticket.php?step=2&deptip=1>

I am a delegate of the eSafety Commissioner for the purposes of section 110 of the *Online Safety Act 2021* (Cth) (**the Act**).

This removal notice is given to you under section 110 of the Act and requires you to take all reasonable steps to cease hosting the class 1 material specified in **Attachment A** (the **Material**).

I give this notice to you on the basis that I am satisfied that:

- a) the Material is provided on a designated internet service within the meaning of section 14 of the Act;
- b) the First Publication of the Material and Second Publication of the Material as specified in **Attachment A** fall within the meaning of class 1 material as set out in section 106(1)(c) of the Act, as the following conditions are satisfied:
  - i. the First Publication of the Material and Second Publication of the Material are both a publication or the contents of a publication; and
  - ii. the First Publication of the Material and Second Publication of the Material have been classified as (**RC**) by the Classification Board under the *Classification (Publications, Films and Computer Games) Act 1995* (Cth) (**the Classification Act**);
- c) the Third Publication of the Material specified in **Attachment A** falls within the meaning of class 1 material in section 106(1)(d) of the Act, as the following conditions are satisfied:
  - i. the Third Publication of the Material is a publication or the contents of a publication;
  - ii. the Third Publication of the Material has not been classified by the Classification Board under the Classification Act; and
  - iii. if the Third Publication of the Material were to be classified by the Classification Board under the Classification Act, the publication would be likely to be classified as RC;
- d) the Material can be accessed by end-users in Australia;
- e) the Material is not provided on an exempt service under section 109(1)(d) of the Act; and
- f) the Material is hosted by you, a hosting service provider within the meaning of section 17 of the Act.

You are required to comply within 24 hours of being given this notice, or within such longer period as I allow if contacted by you with a request for an extension of time.

Section 111 of the Act provides that a person must comply with a requirement under a notice given under section 110 of the Act to the extent the person is capable of doing so.

Failure to comply with a removal notice may result in enforcement action, including the commencement of civil penalty proceedings for a civil penalty order of up to a maximum penalty of \$825,000 (AUD) for each contravention by a body corporate following the end of the period specified for compliance with the Notice.

**15/08/2025**

**Manager, Illegal and Restricted Content  
Delegate of the eSafety Commissioner**

## ATTACHMENT A

First Publication	
Service on which the material is provided:	ColocaTel Inc.
Location of material: Our reference: INV2025-02477	s 7(2)
Description of material:	<p>The Material is s 7(2)</p> <p>On s 7(2), the Classification Board classified s 7(2) Refused Classification (RC), pursuant to section 9A of the Classification (Publications, Films and Computer Games) Act 1995 (Cth), as it directly counsels, promotes, encourages and urges the doing of a terrorist act. Further, it directly praises the doing of a terrorist act in circumstances where there is substantial risk that such praise might have the effect of leading a person (regardless of his or her age or any mental impairment that the person might suffer) to engage in a terrorist act.</p>
Second Publication	
Service on which the material is provided:	ColocaTel Inc.
Location of material: Our reference: INV-2025-01282	s 7(2)

<b>Description of material:</b>	<p>The Material is s 7(2) [REDACTED] 'The West as Fallen' s 7(2) [REDACTED].</p> <p>On s 7(2) [REDACTED], the Classification Board classified s 7(2) [REDACTED] Refused Classification (<b>RC</b>), pursuant to section 9A of the <i>Classification (Publications, Films and Computer Games) Act 1995</i> (Cth), as it directly counsels, promotes, encourages and urges the doing of a terrorist act. Further, it directly praises the doing of a terrorist act in circumstances where there is substantial risk that such praise might have the effect of leading a person (regardless of his or her age or any mental impairment that the person might suffer) to engage in a terrorist act.</p>
<p style="text-align: center;"><b>Third Publication</b></p>	
<b>Service on which the material is provided:</b>	<p>ColocaTel Inc.</p>
<b>Location of material:</b>  <b>Our reference:</b> <b>INV-2025-02496</b>	<p>s 7(2) [REDACTED]</p>
<b>Description of material:</b>	<p>The Material is s 7(2) [REDACTED].</p> <p>On s 7(2) [REDACTED], the Classification Board classified s 7(2) [REDACTED], in accordance with section 9A of the <i>Classification (Publications, Films and Computer Games) Act 1995</i> as it directly or indirectly counsels or urges the doing of a terrorist act; or directly or indirectly provides instruction on the doing of a terrorist act; or it directly praises the doing of a terrorist act in circumstances where there is a substantial risk that such praise might have the effect of leading a person (regardless of his or her age or any mental impairment (within the meaning of section 7.3 of the Criminal Code) that the person might suffer) to engage in a terrorist act.</p>

## Information sheet: Right of Review

### Internal review by the eSafety Commissioner or nominee

You have a right to seek an internal review of this decision under eSafety's Internal Review Scheme. An internal review is an impartial review of the merits of a decision. The purpose of an internal review is to consider whether the original decision made was the correct and preferable one.

You must make an application for an internal review **within 30 days** of receiving the notice of this decision. If you intend to seek an internal review but are unable to make your application within 30 days, please email s 47E(d) [@eSafety.gov.au](mailto:s47E(d)@eSafety.gov.au).

There are no fees associated with an application for internal review.

To request an internal review, you will need to download and complete the **Request for internal review form** available on eSafety's website: [www.esafety.gov.au/about-us/corporate-documents/internal-review](http://www.esafety.gov.au/about-us/corporate-documents/internal-review).

Please fill the form out and email it or post a hard copy to eSafety.

Email: s 47E(d) [@esafety.gov.au](mailto:s47E(d)@esafety.gov.au)

Post: **Attention:** Internal Review  
eSafety Commissioner  
PO Box Q500  
Queen Victoria Building  
NSW 1230

For additional information on eSafety's Internal Review Scheme, including the **eSafety Internal Review Procedure** and the **Online Safety (Internal Review Scheme) Instrument 2022**, please visit eSafety's website: [www.esafety.gov.au/about-us/corporate-documents/internal-review](http://www.esafety.gov.au/about-us/corporate-documents/internal-review).

### External review by the Administrative Review Tribunal

You have a right to seek review of this decision by the Administrative Review Tribunal (**ART**). You can also request that the ART review a decision that has been made under the Internal Review Scheme.

It is recommended that you seek an internal review prior to seeking a review by the ART, however, there is no requirement to do so. You can choose to apply directly to the ART.

The ART is an independent body that can, among other things affirm, vary, or set aside the decision. If the ART sets aside the decision, it may make a substitute decision or remit the matter to the decision-maker to reconsider.



You must make any application for review to the ART in writing. The ART has a form available on its website which you can use.

Applications for review should be made **within 28 days** of being told about the decision.

You must enclose the application fee with your application. If you want to apply for the application fee to be reduced, you can obtain the application form for this from the ART.

The ART website (<http://www.art.gov.au>) has more information. If you have any questions about the ART's procedures and requirements, please contact the ART. Information about how to contact the ART is available at <https://www.art.gov.au/contact-us>.

### Requesting a statement of reasons for decision

You may request a statement of reasons for this decision under section 268 of the *Administrative Review Tribunal Act 2024* (Cth). Your request needs to be made in writing **within 28 days** of being told of this decision. To request a statement of reasons, please email s 47E(d) [@esafety.gov.au](mailto:enquiries@esafety.gov.au).

### Judicial Review

You may also be able to seek judicial review of this decision.

Judicial review does not consider the merits of the decision, and instead considers the legality of the decision, such as whether the decision-maker had power under the relevant statute to make the decision, followed the proper process and exercised the power in accordance with the law.

Should you wish to apply for judicial review of this decision, you may wish to obtain legal advice, as there may be costs involved.

### Access to documents

You have a right to seek access to documents held by the eSafety Commissioner under the *Freedom of Information Act 1982* (Cth) (**FOI Act**).

You must apply to the eSafety Commissioner in writing through one of the following options:

Online: Use the **Contact Us** form on the eSafety Commissioner's website

Email: [enquiries@esafety.gov.au](mailto:enquiries@esafety.gov.au)

Post: **Attention:** The FOI Coordinator  
eSafety Commissioner  
PO Box Q500  
Queen Victoria Building  
NSW 1230

When you make your application, you should:

- state that the request is an application for the purpose of the FOI Act;
- provide information about each document to which you are seeking access to enable us to process your request; and
- provide a postal, email or fax address for us to reply to and which we can use to communicate with you about your application.

The eSafety Commissioner's website has more information on how to make an FOI application:

<https://www.esafety.gov.au/about-us/corporate-documents/freedom-of-information>

## Complaints

If you are dissatisfied with the way that the eSafety Commissioner has handled this matter, we ask that you contact us using the [Contact Us](#) form on the eSafety Commissioner's website so that we can try to help resolve any issues.

If you are still dissatisfied, you may make a complaint to the Commonwealth Ombudsman. The Ombudsman usually prefers that your concerns are raised with the eSafety Commissioner first.

There is a Commonwealth Ombudsman office in each capital city. Further information may be obtained at [www.ombudsman.gov.au](http://www.ombudsman.gov.au).



15/08/2025

**FranTech Solutions**

By email: S [redacted] [@frantech.ca](mailto:@frantech.ca) and [abuse@frantech.ca](mailto:abuse@frantech.ca)

**Our Reference(s): INV-2025-01295**

**Removal notice requiring you to cease hosting class 1 material from your service**

**(Under section 110 of the *Online Safety Act 2021* (Cth))**

I am a delegate of the eSafety Commissioner for the purposes of section 110 of the *Online Safety Act 2021* (Cth) (the **Act**).

Please see enclosed a removal notice given to you under section 110 of the Act (the **Notice**). The Notice requires you to take all reasonable steps to cease hosting class 1 material, specified in **Attachment A**, from your service **within 24 hours** after being given the Notice.

### **Background**

On 24 March 2025, the eSafety Commissioner became aware of class 1 material, which is hosted on your service, specifically material that advocates terrorism and has been classified Refused Classification (**RC**) by the Classification Board under the *Classification (Publications, Films and Computer Games) Act 1995* (Cth) (the **Material**). The Material is further described in Attachment A to the Notice.

### **Basis for giving the Notice**

I have formed the view that:

- the Material is provided on a designated internet service within the meaning of section 14 of the Act;
- the Material is or was class 1 material within the meaning of section 106 of the Act;
- the Material can be accessed by end-users in Australia;
- the Material is not provided on an exempt service under section 110(1)(d) of the Act; and
- the Material is hosted by you, a hosting service within the meaning of section 17 of the Act.

On this basis, I have decided to give you the Notice.

### **Required Action**

Please email s 47E(d) [@esafetv.gov.au](mailto:@esafetv.gov.au) once you have ceased hosting the Material in compliance with the Notice.

If you have any questions about the Notice, or if you require a longer period of time to comply, contact our office by email to s 47E(d) [@esafety.gov.au](mailto:@esafety.gov.au) as soon as you receive this Notice.

### **Failure to comply**

Under section 111 of the Act, you must comply with a requirement under a removal notice given under section 110 of the Act to the extent that you are capable of doing so.

Failure to comply with the Notice may result in enforcement action, including the commencement of civil penalty proceedings for a civil penalty order of up to a maximum penalty of \$825,000 (AUD) for a single contravention by a body corporate.

Under section 93 of the *Regulatory Powers (Standard Provisions) Act 2014* (Cth), failure to comply with the Notice means that you commit a separate contravention of section 111 of the Act in respect of each day following the period specified for compliance with the Notice. This may attract additional penalties of up to \$825,000 (AUD) each day for a single contravention by a body corporate following the end of the period specified for compliance with the Notice.

### **Review Rights**

You have a right to seek an internal or external review of the decision to give you a removal notice.

An internal review is a review conducted by the eSafety Commissioner under eSafety's Internal Review Scheme. There is no fee associated with a request for an internal review.

An external review is a review conducted by the Administrative Review Tribunal (**ART**). The enclosed information sheet sets out your rights regarding the different review options available to you, as well as other options if you do not agree that the Notice should have been given to you.

Please note that you are required to comply with the Notice even if you have made an application for internal or external review, unless you receive notice that the eSafety Commissioner or the ART has decided otherwise.

### **Manager, Illegal and Restricted Content Delegate of the eSafety Commissioner**

Attachments: Notice under section 110 of the Act  
Information Sheet

## REMOVAL NOTICE RELATING TO CLASS 1 MATERIAL GIVEN TO A HOSTING SERVICE PROVIDER

Under section 110 of the *Online Safety Act 2021* (Cth)

To: **FranTech Solutions**

By email: [admin@frantech.ca](mailto:admin@frantech.ca)

I am a delegate of the eSafety Commissioner for the purposes of section 110 of the *Online Safety Act 2021* (Cth) (**the Act**).

This removal notice is given to you under section 110 of the Act and requires you to take all reasonable steps to cease hosting the class 1 material specified in **Attachment A** (the **Material**).

I give this notice to you on the basis that I am satisfied that:

- a) the Material is provided on a designated internet service within the meaning of section 14 of the Act;
- b) the Material is or was class 1 material and falls within the meaning of class 1 material as set out in section 106(1)(c) of the Act, as the following conditions are satisfied:
  - i. the Material is a publication or the contents of a publication; and
  - ii. the publication has been classified as **(RC)** by the Classification Board under the *Classification (Publications, Films and Computer Games) Act 1995* (Cth) (**the Classification Act**); and
- c) the Material can be accessed by end-users in Australia;
- d) the Material is not provided on an exempt service under section 109(1)(d) of the Act; and
- e) the Material is hosted by you, a hosting service provider within the meaning of section 17 of the Act.

You are required to comply **within 24 hours** of being given this notice, or within such longer period as I allow if contacted by you with a request for an extension of time.

Section 111 of the Act provides that a person must comply with a requirement under a removal notice given under section 110 of the Act to the extent the person is capable of doing so.

Failure to comply with a removal notice may result in enforcement action, including the commencement of civil penalty proceedings for a civil penalty order of up to a maximum penalty of \$825,000 (AUD) for each contravention by a body corporate following the end of the period specified for compliance with the Notice.

15/08/2025

Manager, Illegal and Restricted Content  
Delegate of the eSafety Commissioner

#### ATTACHMENT A

Service on which the material is provided:	FranTech Solutions
Location of material:	s 7(2)
Description of material:	<p>The Material is s 7(2) 'The West Has Fallen' s 7(2)</p> <p>On s 7(2), the Classification Board classified s 7(2) Refused Classification (RC), pursuant to section 9A of the <i>Classification (Publications, Films and Computer Games) Act 1995</i> (Cth), as it directly counsels, promotes, encourages and urges the doing of a terrorist act. Further, it directly praises the doing of a terrorist act in circumstances where there is substantial risk that such praise might have the effect of leading a person (regardless of his or her age or any mental impairment that the person might suffer) to engage in a terrorist act.</p>

## Information sheet: Right of Review

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You have a right to seek an internal review of this decision under eSafety's Internal Review Scheme. An internal review is an impartial review of the merits of a decision. The purpose of an internal review is to consider whether the original decision made was the correct and preferable one.

You must make an application for an internal review **within 30 days** of receiving the notice of this decision. If you intend to seek an internal review but are unable to make your application within 30 days, please email s 47E(d) [@eSafety.gov.au](mailto:s 47E(d)@eSafety.gov.au).

There are no fees associated with an application for internal review.

To request an internal review, you will need to download and complete the **Request for internal review form** available on eSafety's website: [www.esafety.gov.au/about-us/corporate-documents/internal-review](http://www.esafety.gov.au/about-us/corporate-documents/internal-review).

Please fill the form out and email it or post a hard copy to eSafety.

Email: s 47E(d) [@esafety.gov.au](mailto:s 47E(d)@esafety.gov.au)

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eSafety Commissioner  
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Applications for review should be made **within 28 days** of being told about the decision.

You must enclose the application fee with your application. If you want to apply for the application fee to be reduced, you can obtain the application form for this from the ART.

The ART website (<http://www.art.gov.au>) has more information. If you have any questions about the ART's procedures and requirements, please contact the ART. Information about how to contact the ART is available at <https://www.art.gov.au/contact-us>.

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eSafety Commissioner  
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Queen Victoria Building  
NSW 1230



When you make your application, you should:

- state that the request is an application for the purpose of the FOI Act;
- provide information about each document to which you are seeking access to enable us to process your request; and
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## Complaints

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If you are still dissatisfied, you may make a complaint to the Commonwealth Ombudsman. The Ombudsman usually prefers that your concerns are raised with the eSafety Commissioner first.

There is a Commonwealth Ombudsman office in each capital city. Further information may be obtained at [www.ombudsman.gov.au](http://www.ombudsman.gov.au).