

For the period 1 January 2025 to 30 June 2025:

Scheme	Total complaints received	Valid complaints received	Removal notices issued	Remedial directions issued	Formal warnings issued	Other formal actions (e.g. SPN)	Resolved informally	Does not meet threshold	Withdrawn
Adult cyber-abuse	2,000	1,809	4	N/A	0	32	20	1,758	6
Cyberbullying	1,647	1,531	0	N/A	0	102	160	958	4
Image-based abuse	3,386	3,050	0	0	0	0	75*	530	9
Illegal and restricted content (see notes 2 and 3 below)	10,197	10,186	2	N/A	0	0	See notes	See notes	0

NOTES:

1. All figures are subject to change, where records are reopened, reassessed, or other action taken. Figures are relevant as of 31 October 2025.
2. N/A is recorded where that provision is not available under the Act.
3. The eSafety Commissioner’s powers concerning illegal and restricted content do not require a valid complaint to be received under the scheme before they can be exercised. The above table shows only actions taken in response to complaints and reports received from the public. However, the following figures relate to total investigations undertaken under the illegal and restricted content (IRC) scheme during the period, rather than just complaints:
 - a. 343 voluntary notifications sent resulting in content being removed i.e. resolved informally.
4. Where material identified in an IRC investigation is child sexual abuse material and is hosted by a country within the INHOPE network, a referral is made to the INHOPE hotline for their action. Where eSafety issues a notice under the IRC scheme, it is in relation to material at a URL and one notice may relate to a number of different investigations and complaints. The record of the notice is ascribed to one investigation and not recorded against each individual investigation to which the notice may relate.
5. * There were 265 voluntary notifications sent in response to image-based abuse content that relate to 75 complaints.