

Dear TikTok,

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (**the Material**):

- <https://www.tiktok.com> s 47E(d), s 47F

In summary, the complaint involves:

s 47E(d), s 47F



We are writing to you as the Material may be in breach of your Community Guidelines:

- <https://www.tiktok.com/community-guidelines/en>

Specifically, it appears that the Material may breach of the following your Community Guidelines:

- Threatening or inciting others to doxx or blackmail someone, or to share or hack account information.
- Inciting others to harass a person, or promoting coordinated harassment, such as advocating for people to post comments with abusive language, or to maliciously report an account.

#### **Requested action**

This is *not* a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does *not* require you to remove the Material.

eSafety requests that you review the Material against your Community Guidelines and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at s 47E(d) [@esafety.gov.au.](mailto:@esafety.gov.au)

Kind regards,

Adult Cyber Abuse Team

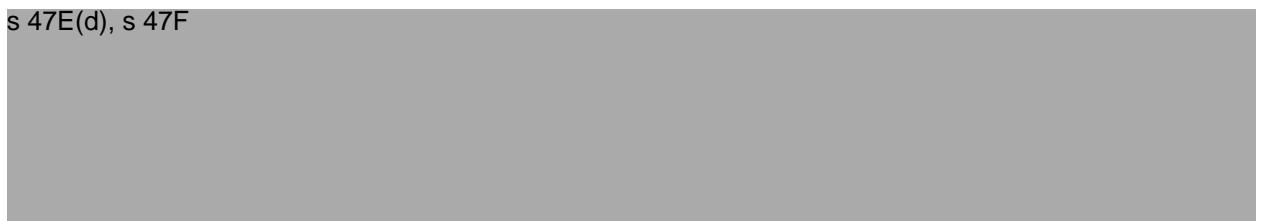
Dear TikTok,

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) **(the Material):**

- <https://www.tiktok.com> s 47E(d), s 47F

s 47E(d), s 47F



We are writing to you as the Material may be in breach of your community guidelines:

<https://www.tiktok.com/community-guidelines/en/safety-civility#7>.

Specifically, it appears that the Material may breach of the following your community guidelines:

- TikTok does not allow harassing, degrading, or bullying statements or behavior
- TikTok does not allow inciting others to harass a person, or promoting coordinated harassment

#### **Requested action**

This is *not* a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does *not* require you to remove the Material.

eSafety requests that you review the Material against your community guidelines and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at

s 47E(d) [@esafety.gov.au.](mailto:@esafety.gov.au)

#### **Adult Cyber Abuse**

E: s 47E(d) [@esafety.gov.au](mailto:@esafety.gov.au)

----- Original Message -----

**From:** s 47E(d)

**Received:** Tue Mar 18 2025 10:37:37 GMT+1100 (Australian Eastern Daylight Time)

**To:** Snapchat

**Subject:** Australian eSafety Commissioner Complaint Alert NOT-2025-00271 [SEC=OFFICIAL:Sensitive] CRM:0180782

Dear Snap,

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about an account on your service, Snapchat with the username s 47E(d), s 47F

In summary, the complaint, s 47E(d), s 47F is concerned that the account is impersonating them s 47E(d). We are writing to you as the account may be in breach of your terms of service (<https://www.snap.com/terms>).

### Requested action

This is not a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does not require you to remove the Material.

eSafety requests that you review the Material against your terms of service and take such action(s), if any, as you consider appropriate. Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at  
s 47E(d) [@esafety.gov.au.](mailto:@esafety.gov.au)

Kind regards,

**Cyber Abuse Team**  
**The eSafety Commissioner**  
W [www.esafety.gov.au](http://www.esafety.gov.au)



**eSafety**Commissioner

Dear Meta

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (**the Material**):

[https://www.facebook.com/s 47E\(d\), s 47F](https://www.facebook.com/s 47E(d), s 47F)

s 47E(d), s 47F



In summary, complaint ACA-2025-0615294 is about some Facebook comments that threaten violence towards an Australian adult.

We are writing to you as the Material may be in breach of your Community Standards  
[Violence and incitement | Transparency Centre](#)

- Specifically, it appears that the Material may breach of the following your Community Standards: impersonate another person or entity by: *Threats of violence that could lead to serious injury (mid-severity violence)*.

#### **Requested action**

This is *not* a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does *not* require you to remove the Material.

eSafety requests that you review the Material against your Community Standards and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at  
**s 47E(d) [@esafety.gov.au.](mailto:@esafety.gov.au)**

Kind regards

**Cyber Abuse Team  
eSafety Commissioner**

E **s 47E(d) [@esafety.gov.au](mailto:@esafety.gov.au)**  
W [www.esafety.gov.au](http://www.esafety.gov.au)

## E-mail

## Complaint Alert from Aust...

Owner

 s 22

Date Sent/Received

20/03/2025 4:22 PM

## E-mail

**From**  [Image Based Abuse](#)

**To**  [Tik Tok](#)

**Cc**

**Subject** Complaint Alert from Australia's eSafety Commissioner IBA-2025-0616237 CRM:0144900

**Classification** [SEC=OFFICIAL:Sensitive]

**Regarding**  [IBA-2025-0616237](#)

## Attachments

Drop files here.

File Name

No Attachment record

0 - 0 of 0 (0 selected)

Page 1

**We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (the Material):**

[https://www.tiktok.com/s 47E\(d\), s](https://www.tiktok.com/s 47E(d), s)

**The complaint was referred to eSafety from the Australian Centre to Counter Child Exploitation which is led by the Australian Federal Police.**

s 47E(d), s 47F

**We are writing to you to review the account as the Material may be in breach of your Community Guidelines:** <https://www.tiktok.com/community-guidelines/en/overview>

**Specifically, it appears that the Material may breach the following in your Community Guidelines under Safety and Civility:**  
<https://www.tiktok.com/community-guidelines/en/safety-civility>. Please refer to the subject Youth Sexual and Physical Abuse.

## Requested action

**This is *not* a removal notice under the *Online Safety Act 2021 (Cth)* and eSafety does *not* require you to remove the Material.**

**eSafety requests that you review the Material against your Community Guidelines and take such action(s), if any, as you consider appropriate.**

**Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.**

**If you have any questions or concerns, please feel free to contact us and reference our case number: IBA-2025-0616237.**

Kind regards,

**Image-Based Abuse Team**  
E [s47E\(d\)@esafety.gov.au](mailto:s47E(d)@esafety.gov.au)  
W [www.esafety.gov.au/image-based-abuse](http://www.esafety.gov.au/image-based-abuse)



**eSafetyCommissioner**

Type  
General

**Approval**

Approval Comments

Approving Officer

Escalating Officer

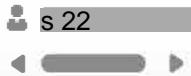
Approval Date

**Status Reason** Sent

**E-mail**

# eSafety Commissioner - Co...

Owner



Date Sent/Received

2/04/2025 4:24 PM

**E-mail****From**  
 [Image Based Abuse](#)**To**  
 [Snapchat](#)**Attachments****Cc****Bcc****Subject**

eSafety Commissioner - Complaint Alert RE: Snapchat account s 47E(d), s (IBA-2025-0619866) [SEC=OFFICIAL:Sensitive] CRM:0154316

**Classification**  
[SEC=OFFICIAL:Sensitive]**Regarding**  
 [IBA-2025-0619866](#)**Dear Snp Inc,**

**The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.**

**We are writing to you because eSafety has received a complaint (eSafety reference **IBA-2025-0619866**) about material that appears to be provided on your service. The complaint is about material related to Snapchat account s 47E(d), s 47F (the Material).**

s 47E(d), s 47F

**We are writing to you as the Material may be in breach of your Community Guidelines: <https://values.snap.com/policy/policy-community-guidelines>**

**Specifically, it appears that the Material may breach the following Community Guideline of:**

***Sexual Content: We prohibit any activity that involves sexual exploitation or abuse of a minor, including sharing child sexual exploitation or abuse imagery, grooming, or sexual extortion (sextortion), or the sexualization of children***

**Requested action**

**This is *not* a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does *not* require you to remove the Material.**

**eSafety requests that you review the Material against your Community Guideline and take such action(s), if any, as you consider appropriate.**

**Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably**



Drop files here.

File Name	
No Attachment record	
0 - 0 of 0 (0 selected)	Page 1

practical.

If you have any questions or concerns, please feel free to contact us at  
s 47E(d), s 47F @esafety.com.au.

**Image-Based Abuse Team**

Es 47E(d), s 47F @esafety.gov.au

W www.esafety.gov.au/image-based-abuse

**eSafetyCommissioner****Type**

Removal contact with associated service

**Approval****Approval Comments****Approving Officer****Escalating Officer****Approval Date**

---

Status Reason

Sent

7490436054382680887

Submitted

X

Content takedown request

Created

Resolved/Closed

Mon Apr 07 2025 3:53:00 PM (GMT+10:00)

## Details

Dear TikTok,

RE: NOT-2025-00366

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (the Material):

<https://www.tiktok.com> s 47E(d), s 47F

Attached are screenshots of the material being posted by the above account targeted at the [S](#) year-old child.  
s 47E(d), s 47F

We are writing to you as the Material may be in breach of your Policies

<https://www.tiktok.com/legal/page/us/terms-of-service/en>

<https://www.tiktok.com/community-guidelines/en>

Specifically, it appears that the Material may be in breach of the following Policies – Safety and Civility

<https://www.tiktok.com/community-guidelines/en/safety-civility/#7>

## Requested action

This is not a removal notice under the Online Safety Act 2021 (Cth) and eSafety does not require you to remove the Material.

eSafety requests that you review the Material against your Policies and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at [s 47E\(d\) @eSafety.gov.au](#).

Kind regards,

Cyberbullying Team, eSafety Commissioner

[E s 47E\(d\) @eSafety.gov.au](#)

See less

 ESC-2025-0617393 - e...ccount.pdf

Content to be reviewed

 Export

All 1



3:53 PM  
7/04/2025

# NOT-2025-00371

## General

Name  
NOT-2025-00371

Owner  
s 22

Record Status  
Finalised

Notice Type  
Complaint Alert

Type  
Informal e.g. ToS breaches

Preservation expiry date

Regarding

Approval

Complaint  
ESC-2025-0619356

Date Sent  
8/04/2025 1:24 PM

Due Date  
9/04/2025 1:24 PM

Method Sent  
Email

Delivery Id  
14539622

**Title: 8-4-2025, 1.25pm - We sent a complaint alert to Meta**

Dear Instagram, The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website. We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (the Material): <https://www.instagram.com> s 47E(d), s 47F and specifically: <https://www.instagram.com> s 47E(d), s 47F

We are writing to you as the Material may be in breach of your Policies <https://help.instagram.com/termsofuse>

<https://transparency.meta.com/en-gb/policies/community-standards/> Specifically, it appears that the Material may be in breach of the following Policies <https://transparency.meta.com/en-gb/policies/community-standards/bullying-harassment/> Requested action This is not a removal notice under the Online Safety Act 2021 (Cth) and eSafety does not require you to remove the Material. eSafety requests that you review the Material against your Policies and take such action(s), if any, as you consider appropriate. Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical. If you have any questions or concerns, please feel free to contact us at s 47E(d) @eSafety.gov.au. Kind regards, Cyberbullying Team, eSafety Commissioner E s 47E(d) @eSafety.gov.au  
s 22 8/04/2025 1:25 PM

## Subjects

Provider  
Instagram

End User Contact

School

s 22

7491079102351334149

Submitted

X

Content takedown request

Created

Resolved/Closed

Wed Apr 09 2025 9:55:42 AM (GMT+10:00)

**Details**

Dear TikTok,

RE: NOT-2025-00374 (ESC-2025-0623224)

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (the Material):

- <https://www.tiktok.com> s 47E(d), s 47F
- <https://www.tiktok.com>

s 47E(d), s 47F

The complainant has advised that the material is having an impact on the child's wellbeing. As one of the accounts are private, we are unable to confirm if material remains online. Attached is evidence of the material that was posted by the accounts.

We are writing to you as the Material may be in breach of your Policies

<https://www.tiktok.com/legal/page/us/terms-of-service/en>

<https://www.tiktok.com/community-guidelines/en>

Specifically, it appears that the Material may be in breach of the following Policies – Safety and Civility

<https://www.tiktok.com/community-guidelines/en/safety-civility#7>

**Requested action**

This is not a removal notice under the Online Safety Act 2021 (Cth) and eSafety does not require you to remove the Material.

eSafety requests that you review the Material against your Policies and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at [s 47E\(d\)@eSafety.gov.au](mailto:s 47E(d)@eSafety.gov.au).

Kind regards,

Cyberbullying Team, eSafety Commissioner

[s 47E\(d\)@eSafety.gov.au](mailto:s 47E(d)@eSafety.gov.au)

See less

 ESC-2025-0623224 - e...dence.docx

**Content to be reviewed** Export**All 2****1 User - Community Guidelines violation** <https://www.tiktok.com> s 47E(d), s 47F

&gt;

**2 User - Community Guidelines violation** <https://www.tiktok.com> s 47E(d), s 47F

&gt;

9:56 AM

9/04/2025

Dear Instagram,

**RE: NOT-2025-00381 (ESC-2025-0605277)**

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (**the Material**):

<https://www.instagram.com> s 47E(d), s 47F

In summary, the complaint has reported that an impersonation account has been created of the child.  
s 47E(d), s 47F

We are writing to you as the Material may be in breach of your Policies

<https://help.instagram.com/termsofuse> <https://transparency.meta.com/en-gb/policies/community-standards/>

Specifically, it appears that the Material may be in breach of the following Policies

<https://transparency.meta.com/en-gb/policies/community-standards/bullying-harassment/>

**Requested action**

This is *not* a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does *not* require you to remove the Material.

eSafety requests that you review the Material against your Policies and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at

s 47E(d), s [@eSafety.gov.au](mailto:@eSafety.gov.au)

Kind regards,

**Cyberbullying Team, eSafety Commissioner**

E s 47E(d) [@eSafety.gov.au](mailto:@eSafety.gov.au)