

E-mail

Owner

s 22

Date Sent/Received

6/03/2026 4:06 PM



E-mail

From

Cyber Abuse

To

s 47F

Attachments

Cc

Bcc

Subject

Your complaint to the eSafety Commissioner - our reference ACA-2026-0756545
[SEC=OFFICIAL:Sensitive] CRM:0190030

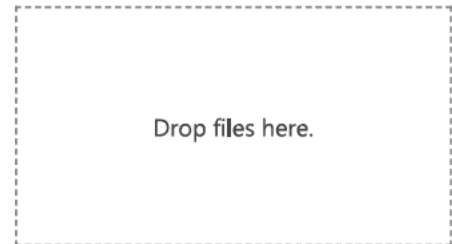
Classification

[SEC=OFFICIAL:Sensitive]

Regarding

ACA-2026-0756545

Dear s 47F



Please refer to the attached complaint alert, notifying you of a potential breach of your rules and policies.

Kind regards

Cyber Abuse Team

The eSafety Commissioner

W www.esafety.gov.au

File Name
NOT-2026-00217_Complaint Alert_X.pdf
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Type

Response

Approval

Approval Comments

Approving Officer

Escalating Officer

Approval Date

Status Reason

Sent

Dear X

The eSafety Commissioner is responsible for improving and promoting online safety for Australians and administering a complaints system for certain types of harmful online material. For more information about us, please refer to our website.

We are writing to you because eSafety has received a complaint about material that appears to be provided on your service. The complaint is about material located at the following URL(s) (**the Material**):

- s 47F, s 47E(d)

In summary, the complaint concerns an impersonation account on X that been created using the complainants full name, date of birth, street name and suburb in the account bio without consent. We are writing to you as the Material may be in breach of your rules and policies:

<https://help.x.com/en/rules-and-policies/personal-information>

Specifically, it appears that the Material may breach your rules and policies: *“You may not threaten to expose, incentivize others to expose, or publish or post other people’s private information without their express authorization and permission, or share private media of individuals without their consent.”*

Requested action

This is **not** a removal notice under the *Online Safety Act 2021* (Cth) and eSafety does **not** require you to remove the Material.

eSafety requests that you review the Material against your rules and policies and take such action(s), if any, as you consider appropriate.

Please confirm receipt of this correspondence and inform us of what action, if any, you have taken in response as soon as reasonably practical.

If you have any questions or concerns, please feel free to contact us at s 47E(d) @esafety.gov.au

Kind regards

Cyber Abuse Team

The eSafety Commissioner

W www.esafety.gov.au