

**NOTICE DIRECTING COMPLIANCE WITH DESIGNATED INTERNET SERVICES ONLINE SAFETY CODE
(CLASS 1C AND CLASS 2 MATERIAL)**

(Under section 143(1) of the *Online Safety Act 2021* (Cth))

To: [REDACTED]

By email: [REDACTED]

DIRECTION

I, in my role as eSafety Commissioner, being satisfied that [REDACTED] has contravened the *Designated Internet Services Online Safety Code (Class 1C and Class 2 Material)* (the **DIS Code**) as described below:

DIRECTS [REDACTED], under subsection 143(1) of the *Online Safety Act 2021* (Cth) (**the Act**), to comply with the DIS Code.

Details of the contraventions

1. eSafety has assessed [REDACTED]'s compliance with the DIS Code, which is an industry code registered by eSafety under Part 9, Division 7 of the Act.
2. As the provider of a designated internet service within the meaning of section 14 of the Act, the [REDACTED] is a participant in the designated internet services sector of the online industry to which the DIS Code applies.
3. [REDACTED] is a high impact generative AI DIS with a tier 1 risk profile as defined in clauses 3 and 4.4(b) of the DIS Code.
4. I am satisfied that [REDACTED] has contravened the following Compliance Measures (**CMs**) of the DIS Code:

CM	Reason
CM 10.1	Failing, as the provider of [REDACTED], to implement appropriate age assurance and access control measures before providing access to the service or allowing end-users to generate a generative AI restricted category of material, being online pornography.
CM 10.19	Failing, as the provider of [REDACTED], to implement appropriate age assurance and access control measures before allowing end-users to access online pornography.

Requirement to comply with this Direction

Under subsection 143(2) of the Act, ■ must comply with a direction under subsection 143(1) of the Act.

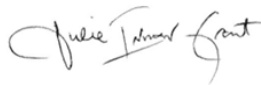
If ■ does not comply with this direction, eSafety may apply to the Federal Court for an order that ■ pay the Commonwealth a pecuniary penalty in respect of its contravention of a civil penalty provision (see subsection 143(2) of the Act).

Reconsideration of a decision

If ■ is dissatisfied with the decision to give this direction, it may seek reconsideration of the decision by eSafety under section 220A of the Act by making an application in writing to eSafety, which sets out the reasons for the application. Any such application must be made within 30 days after ■ is informed of the decision, unless eSafety extends the period for making the application.

If ■ is dissatisfied with the decision to give this direction or a decision, upon internal review, to vary or refuse to revoke the direction, it may, within 28 days of being informed of the decision:

- a. subject to the *Administrative Review Tribunal Act 2024* (the **ART Act**), apply to the Administrative Review Tribunal for review of the decision; and/or
- b. request a statement under section 268 of the ART Act in relation to that decision.



Julie Inman Grant

eSafety Commissioner

19 May 2026