

Information about scams



About this information



The **eSafety Commissioner** wrote this information.

We will say **eSafety** for short.



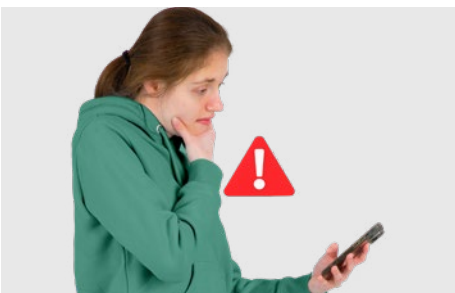
eSafety supports people to be safe online.



eSafety is part of the Australian Government.



This information is about **scams**.



A **scam** is when someone tricks you to take your money or personal information.



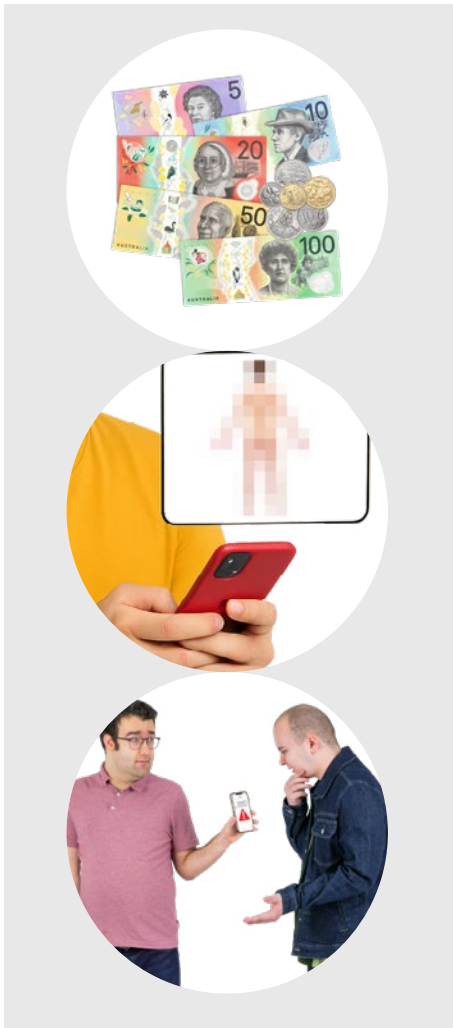
You can often tell something is a scam if someone

- rushes you to do something
- says your account will be deleted if you do not do what they ask for.



If you think something could be a scam do not send anyone things like

- money
- your personal information
- photos or videos of yourself.



The people trying to scam you might ask for more things later like

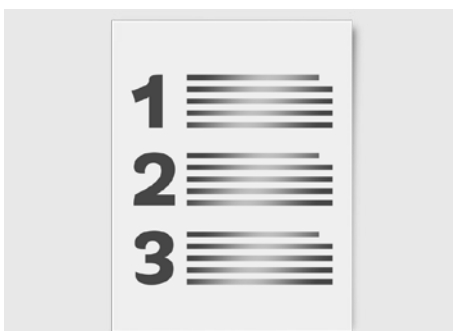
- money

- photos

- videos.



There are lots of different kinds of scams.



We will tell you about some common scams that happen to people.

Common scams

Some scammers pretend they are someone else



The people who do scams are called **scammers**.



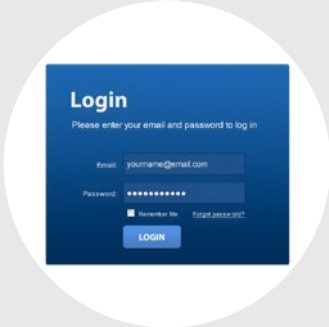
A scammer may pretend to be someone from

- a social media company
- the government
- the police.

They may ask you to do things like



- click on a fake link



- share your username and password



- send them personal information about you

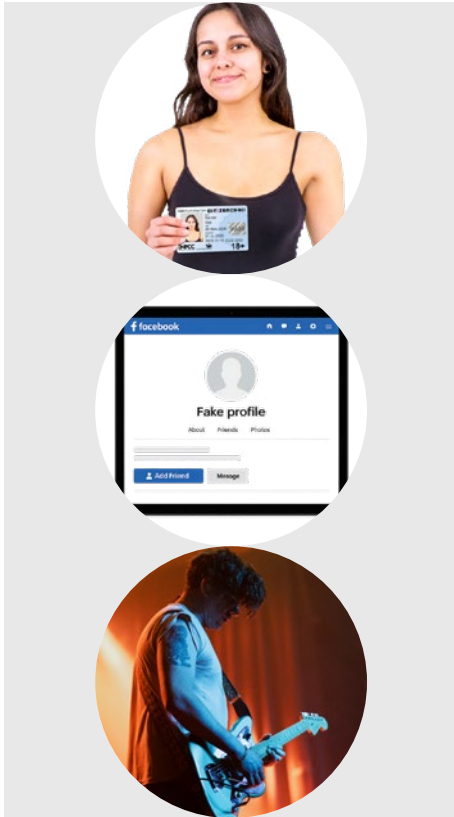


- share a video or photo of yourself



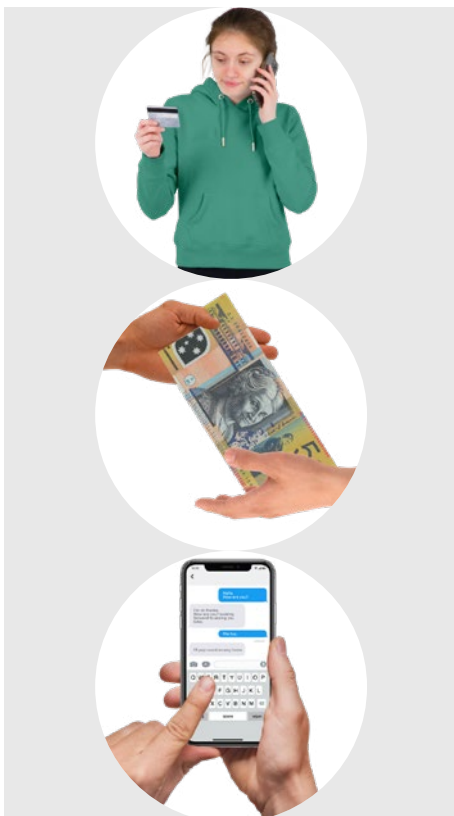
- send them money.

Buying or selling scams



Scammers may try to sell you things like

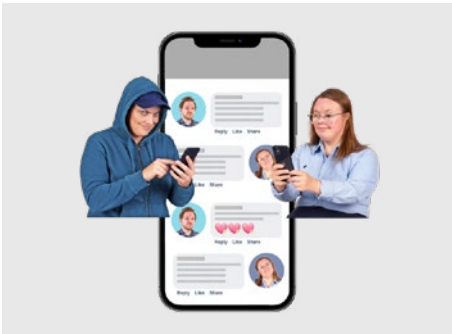
- a fake ID
- a social media account
- fake tickets to a concert.



They may ask you to send them

- your personal information
- money
- something else like a naked photo of yourself.

Account takeover scams



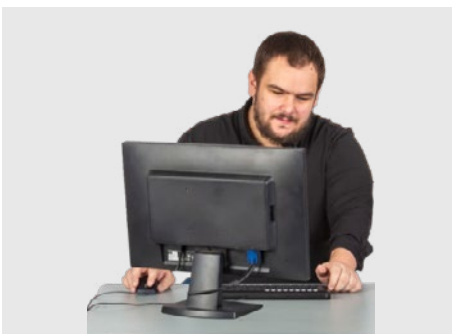
A scammer may pretend to be a friend on social media and ask for your phone number.



They then say they need the **code** sent to your phone to log into their social media account.

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A **code** is like a password with numbers.



The scammer will use the code to get into your social media account.

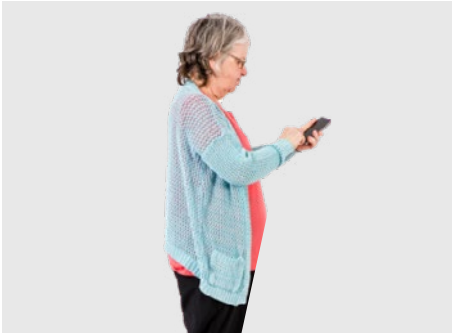


They will then change your password.

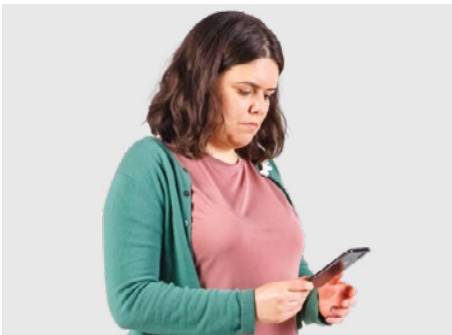


They may then ask you to pay them money to get your account back.

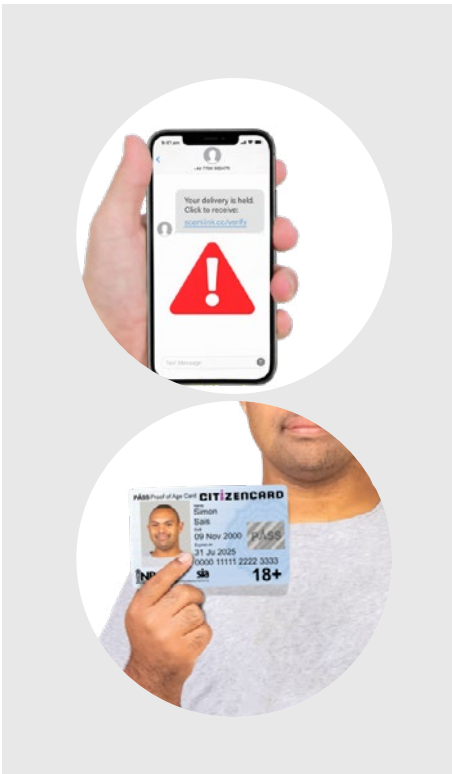
Hi Mum scams



A scammer may pretend to be you and message your parent.



They may say you lost your phone and are using a new number.



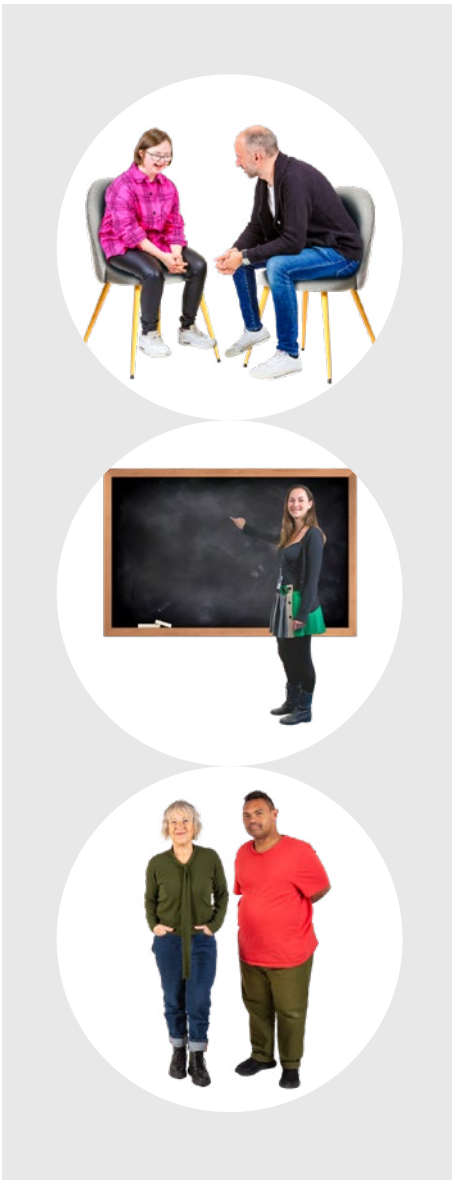
They may ask your parent to

- click on a link
- send them your personal information.

What you can do if you get scammed



Anyone can be scammed.

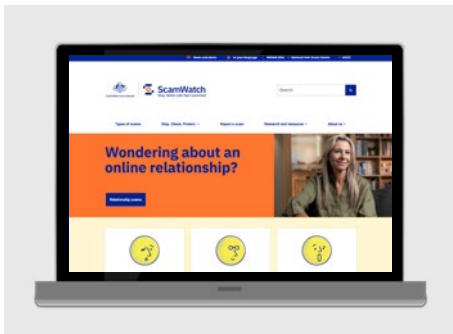


If you get scammed it is good to talk to someone you trust like

- a parent
- a teacher
- a support worker.



To get help you can contact the
National Anti-Scam Centre.



You can go to their website at
www.scamwatch.gov.au



You can also call a free support service.



You can call Kids Helpline if you are between 5 and 25 years old.

Their number is **1800 551 800**.



You can call Headspace if you are between 12 and 15 years old.

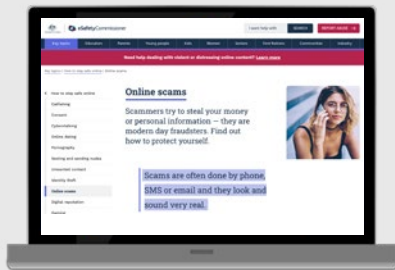
Their number is **1800 650 890**.



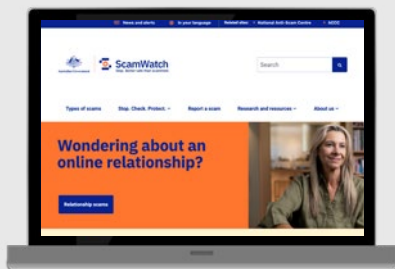
You can call Beyond Blue no matter how old you are.

Their number is **1300 224 636**.

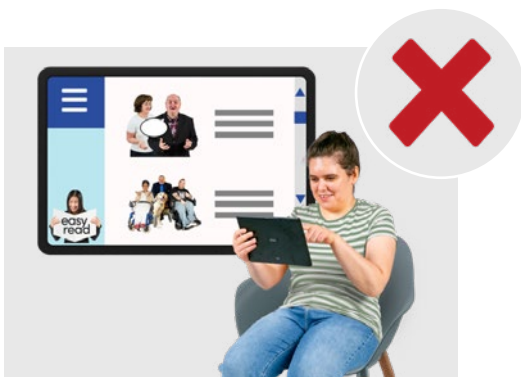
Check out these websites for information about scams and how to stay safe.



- www.esafety.gov.au/key-topics/staying-safe/online-scams



- www.scamwatch.gov.au

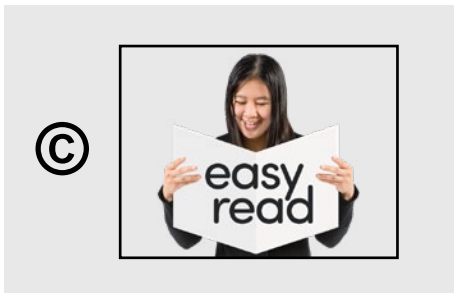


These websites are not Easy Read.

Who did this Easy Read



CID made this information for the
eSafety Commissioner.



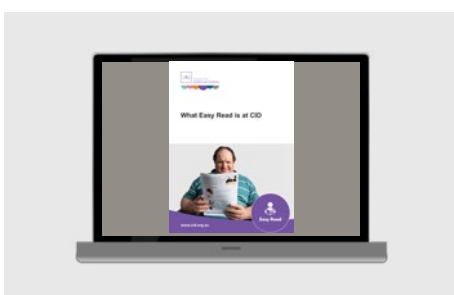
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