Approved Use	Date Approval Granted	Date Approval Ends	Tools / Services covered	Team and/or People Covered	Approved Business Outcome	Classification of AI Usage	Domains Applied	Are members of the public likely to interact with or be impacted but this AI?	Method to monitor effectiveness	Agreed Solution	Use or Exemption	Owner
Use of Midjourney GenAI to draft images for Mighty Heroes game	6/18/2024		Midjourney	Children, Youth and Families. Vendor use only	A vendor used Midjourney in their process for creating some images that were provided as part of a contract for the Mighty Heroes Game. s 42 Senior Executive advice was also provided that this use was acceptable.	Workplace productivity	Service delivery	No	s 42	N/A	Use	s 22
CastlePoint EDRMS	10/01/2023	11/30/2028	CastlePoint EDRMS	All	CastlePoint uses non-Gen AI to classify records against relevant Record Authorities across multiple document sources. Document content does not leave eSafety. Further explanation of AI Service is available in the following document: s 47E(d)	Workplace productivity	Corporate and enabling	No	Relates to the connection of documents and information to Records Authorities to ensure appropriate management. Does not impact likelihood of data breach or misuse	N/A	Use	s 22
Semantic Search / Knowledge Base	11/11/2024	5/09/2025	Use of the 'Information Assistant Accelerator'	Research Team; GM -Technology and Strategy; CTO; CDDO	Testing of the effectiveness of the 'Information Assistant Accelerator' in identifying information requested in a natural language prompt from a curated suite of documents. Testing will occur against agreed use cases. Information received should not be used for external purposes. Note: Did not proceed past trial period - not in operation	Workplace productivity	Policy and legal	No	Will be assessed via relevant use cases while in trial period. The intent is to increase productivity and will not in any way replace the human in the loop requirement	N/A	Use	s 22
Adobe AI and GenAI functions	11/11/2024	5/09/2030	Adobe Creative Suite / Firefly	Designers s 22	Approval has been granted to use Adobe GenAI functions (Firefly) for low level design work and image creation. Such use may extend beyond the website and include PDFs, quizzes and other resources (including the Mighty Heroes game)	Workplace productivity	Service delivery	No	s 42 Trial results will not be released into production. Uses will be evaluated through the trial to determine if function is appropriate for future use.	N/A	Use	s 22
Adobe Firefly Browser Access	11/11/2024	5/09/2030	Adobe Firefly Browser	Designers s 22	Testing the productivity gain of Adobe AI and GenAI services, particularly in streamlining low level design tasks. Uses and evaluation will be captured. The product of these tests will not be used in production.	Workplace productivity	Service delivery	No	s 42 . Trial results will not be released into production. Uses will be evaluated through the trial to determine if function is appropriate for future use.	N/A	Use	s 22
Dynamics 365 Contact Center (CRM) AI Features	4/01/2025	4/01/2030	Dynamics 365 Contact Centre (CRM)	TFA Contact Centre; RTTP CRM	Support optimal use of Dynamics 365 Contact Centre (CRM) by reducing reliance on staff for basic administrative tasks to maximise the available time for staff to engage directly with high value tasks. Functions include: Analyse, group and surface information for consideration by staff, suggest knowledge base articles etc to highlight potential actions / responses, summarise text and present to staff, tag/label items, suggest materials for future use based on past use; generation of draft emails. Note that this use does not approve automated decision making or remove the need to practise human in the loop.	Workplace productivity	Service delivery	No	Ongoing monitoring by relevant teams	N/A	Use	s 22
Azure AI Document Intelligence	8/22/2025		Azure AI Document Intelligence Service	Covered for use in Data Platform	Request to use Azure AI Document Intelligence service to process documents (PDF, Words etc.) and extract the data for further usage.	Workplace productivity	Policy and legal	No	Output accuracy	N/A	Use	s 22
Use of ElevenLabs Studio in Children and TFA video content	9/24/2025		ElevenLabs Studio AI Voice Modulation	Children and TFA NPP video content. Vendor use only	Use of ElevenLabs Studio to alter the voice of a human voice actor in three 2 minute videos created for the Children and TFA project. Voice changer used to protect the anonymity of the individuals whose stories were being shared.	Other	Other	No	Complaints made via the Contact Us page	N/A	Use	s 22
Copilot / Copilot Chat	4/01/2025	4/01/2030	Copilot / Copilot Chat	All eSafety; TFA Contact Centre CRM; RTTP CRM	The use of Copilot Chat has been approved for all eSafety staff. No specific restrictions to use have been applied (see Use of AI Policy for broad restrictions), allowing it to be used for prompts/responses, image generation (although use of those images must be appropriately considered), summarisation of text/documents/emails, re-writing of text etc. The use of the full Copilot function has been approved for use with a license. Allocation of that license will be considered on a case by case basis. While approval has been given for the use of Copilot 365 in full, in practice the allocation of a license might limit its use to specific functions (or preclude specific functions). This approval does not remove the need to human-in-the-loop, transparency statements and following any restrictions included in the Use of AI Policy.	Workplace productivity	Service delivery	No	Testing and feedback	N/A	Use	s 22
Creation of image and video content for Sexual Extortion campaign	3/24/2026	9/30/2026	Google Nanobanana and Google VEO	Vendor use only	Vendor has permission to use Google Nanobanana and Google VEO to create short form video content to support a campaign related to Sexual Extortion. The campaign will purposefully look AI to identify that AI can be used in these sorts of interactions and to reduce the chance of confusion for people seeing these videos. The key identified risks are reputational and eSafety will take steps to be transparent not only in the use of AI, but why it was being used. Responses will also be prepared for likely questions that may come from the public.	Image processing	Other	Yes	Progress checks during development; risk assessments before go-live (not AI specific); details of feedback from the public	N/A	Use	s 22
Kindred Tech Auditor	7/21/2026	7/21/2028	Kindred Tech Auditor AI and Thorn.AI (Thorn AI in Kindred only)	Complaints and Investigations Branch	Use of AI (Kindred and Thorn) in Kindred Tech Auditor to support the assessment of content / material by suggesting categories of content (Kindred AI) and predicting whether an item is CSAM, Pornography or Other. The AI does not at any point decide on the nature of the content or the formal classification of content - it's suggestions are intended to provide additional information to CIB staff to assist them in mitigating psychosocial impact of repeat exposure to harmfu content.	Workplace productivity	Service delivery	No	Review and feedback	N/A	Use	s 22